

## CLAIMS IN THE CASE

Please amend Claims 5, 11, 22, and 26 as follows:

Claims 1-4 (Cancelled)

5. (Currently Amended) A method of restoring basic functionality to a device comprising the steps of:

a) making a connection between a bootstrap server and a portable computer system;

b) synchronizing said bootstrap server with said portable computer system ~~by other than a cradle device~~, wherein said server uses synchronization software which is compatible with a core set of communication functions stored in said portable computer system's non-volatile memory ~~that is adapted to synchronize said portable computer system via a cradle device~~;

c) transferring first software from said bootstrap server to a volatile memory unit of said portable computer system, wherein said portable computer system regains basic functionality for connecting to an enterprise server; and

d) said portable computer system connecting to and transferring information with said enterprise server using said first software, said information transferred with said enterprise server and said first software from said bootstrap server retainable in said portable computer system upon powering off and retrievable from said portable computer system upon powering on.

6. (Original) The method of Claim 5 wherein step c) comprises the step of:

c1) transferring an extended set of communication functions from said bootstrap server to said portable computer system.

7. (Original) The method of Claim 5 wherein step a) comprises the step of:

a1) making said connection between said bootstrap server and said portable computer system using a telephone line.

8. (Original) The method of Claim 5 wherein step d) comprises the step of:

d1) said enterprise server transferring data to said portable computer system, wherein said data was backed up on said enterprise server from a previous

synchronization between said enterprise server and said portable computer system.

9. (Original) The method of Claim 5 wherein said portable computer system is a personal digital assistant.

10. (Original) The method of Claim 5 wherein step d) comprises the step of:

d1) said portable computer system connecting to and transferring information with said enterprise server via the Internet, said portable computer system using said first software.

11. (Currently Amended) A server for restoring basic functionality to a portable computer system comprising:

a bootstrap server having bootstrap synchronization software stored thereon, said bootstrap synchronization software operable to allow a portable computer system to synchronize with said bootstrap server via other than a cradle device by using non-volatile memory based synchronization software stored in non-volatile memory on said portable computer system that is adapted to synchronize said portable computer system via a cradle device; and

a modem coupled to said bootstrap server, said modem for allowing said portable computer system to communicate with said bootstrap server, wherein data is retainable in said portable computer system upon powering off said portable computer system and retrievable in said portable computer system upon powering on.

12. (Original) The server of Claim 11 further comprising:

enterprise synchronization software stored thereon, said enterprise synchronization software for allowing said portable computer system to synchronize to an enterprise server when said enterprise synchronization software is used by said portable computer system.

13. (Original) The server of Claim 11 further comprising:

application software stored on said bootstrap server, wherein said bootstrap server is for transferring said application software to said portable computer system.

14. (Original) The server of Claim 11 further comprising:

a software tool stored on said bootstrap server, wherein said bootstrap server is for transferring said software tool to said portable computer system.

15. (Original) The server of Claim 11 further comprising:

data from a previous synchronization with said portable computer system stored on said bootstrap server, wherein said bootstrap server is for transferring said data to said portable computer system.

16. (Original) The server of Claim 11 wherein said portable computer system is a personal digital assistant.

Claims 17-21 (Cancelled)

22. (Currently amended) A method of restoring basic functionality to a device comprising the steps of:

a) providing a portal to bootstrap a portable electronic device such that basic functionality is restored to the portable electronic device;

b) receiving a request from the portable electronic device for synchronization over said portal; and

c) synchronizing said bootstrap server with the portable electronic device, wherein said bootstrap server uses synchronization software which is compatible with a core set of communication functions stored in said portable electronic device's non-volatile memory, said synchronizing comprising transferring first software from said bootstrap server to a volatile memory unit of said portable electronic device, wherein said portable electronic device regains basic functionality, and wherein said portable computer system retains said first software and other data transferred thereto upon powering off of said portable computer system, and makes available said data upon powering on said portable computer system.

23. (Previously Presented) The method of Claim 22, wherein said portal comprises a link other than a cradle device.

24. (Previously Presented) The method of Claim 23, wherein the portal identifier comprises a telephone number.

25. (Previously Presented) The method of Claim 23, wherein said core set of communication functions stored in said portable electronic device's non-volatile memory is adapted to synchronize said portable computer system via a cradle device.

26. (Currently amended) The method of Claim 22, further comprising sending a menu of installable software to said portable electronic device

27. (Previously Presented) The method of Claim 22, further comprising receiving, from said portable electronic device, a selection of software to be installed on said portable electronic device.

28. (Previously Presented) The method of Claim 22, wherein step c) comprises transferring an extended set of communication functions from said bootstrap server to said portable electronic device.

29. (Previously Presented) The method of Claim 22, further comprising:  
an enterprise server transferring data to said portable electronic device,  
wherein said data was backed up on said enterprise server from a previous synchronization between said enterprise server and said portable electronic device.